RFI 001/16/17

Request for Information – Operational Conflict Management Training for Environmental Management Inspectors

Background:

Environmental Management Inspectors (EMIs) are officials designated in terms of section 31 of the NEMA to enforce and monitor compliance with the provisions of the NEMA and the SEMAs. In executing these functions, these EMIs are routinely out of the office environment conducting on-site inspections or investigations. During the course of these activities, these EMIs are exposed to a number of hazards, including regular contact with hostile or uncooperative people, who become verbally and even physically confrontational when faced with a government official attempting to enforce laws against them and/or their businesses. It is therefore crucially important that EMIs are given the skills, knowledge and equipment to deal with these confrontational people; as a failure to act in an appropriate manner, could result in the escalation of the conflict; and further endanger the safety of EMIs.

Services Required

The Department therefore requires the services of a service provider that is able to meet the following requirements:

- Present an internationally approved and registered “Verbal Judo, Tactical Communication” five-day course to 30 designated Environmental Management Inspectors.

- The course must include both theoretical and practical components. Appropriate course material must provide for all aspects of operational conflict management, including verbal judo, tactical communication; and the use of speed cuffs, oleoresin capsicum and retractable batons. EMIs must also be provided with training exercises that will develop their capacity to apply all of the mechanisms covered in the course material in a practical manner.

- An appropriately designed assessment that will cover both the theoretical and practical knowledge and skills delivered to EMIs attending the course.

- As part of the delivery of the course, the service provider is required to supply
  - 30 trademarked tactical speed cuffs with belt pouch,
- 30 Oleoresin Capsicum sprays with belt clips,
- 30 trademarked tactical retractable 21 inch batons with accompanying belt pouches.

Interested service providers must provide the Department with an appropriate proof of competence/accreditation in presenting an internationally approved and registered verbal judo/tactical communication.

Contact Person:

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NB: CLOSING DATE & TIME

Date: 29 July 2016
Time: 11h00

DOCUMENT TO BE DEPOSITED IN THE BID BOX SITUATED AT:

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473 Steve Biko,
Arcadia 6, Arcadia,
Corner Soutpansberg and Steve Biko Road, Tshwane/Pretoria. Please Enquire At Reception.